

## RESCHEDULING/CANCELLATION POLICY

## The Aesthetics Society requests at least 48 hours notice when canceling or rescheduling your appointment.

We will send text or call reminder 48 hour in advance to remind you of your appointments. Additionally, our scheduling system will send you an email 5 days prior to your appointment automatically if we have your email on file. We encourage you to contact us directly by phone when needing to cancel or reschedule your appointment. Facebook or instagram messaging is NOT an accepted method of canceling or rescheduling. Please understand these appointments are very difficult to refill last minute or within only 48 hours notice. Last minute cancellations directly affect our providers livelihood so please schedule wisely.

Appointments canceled or rescheduled after the 48 hour cutoff with Alecia will incur \$100 charge. Appointments canceled or rescheduled after the 48 hour cutoff with all other providers will incur \$50 charge.

If we are unable to process the charge to the card on file, you must provide another form of payment to settle this outstanding fee. You will not be able to book another appointment until payment is receive.

\*\*If you have a medical emergency and must cancel with less than 48 hours notice, please provide your medical receipt and your appointment can be rescheduled for another time with no additional deposit required .\*\*